

Questions, comments?

We welcome your questions and/or comments about our Glass Relaxation Fountains, or any other HoMedics product. Please write to us at the address below, or send us an e-mail message.

Mail to:
HoMedics
Service Center Dept. 168
3000 Pontiac Trail
Commerce Township,
MI 48390

Email:
cservice@homedics.com

One Year Limited Warranty

(Valid in USA only)

HoMedics, Inc., guarantees this product free from defects in material and workmanship for a period of one year from the date of purchase, except as noted below.

This HoMedics product warranty does not cover damage caused by misuse or abuse, accident, the attachment of any unauthorized accessory, alteration to the product, or any other conditions whatsoever that are beyond the control of HoMedics. This warranty is effective only if the product is purchased and operated in the USA. A product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications is not covered under warranty. HoMedics shall not be responsible for any type of incidental, consequential or special damages. All implied warranties, including but not limited to those implied warranties of fitness and merchantability, are limited in the total duration of one year from the original purchase date.

To obtain warranty service on this product, either hand deliver or mail the unit and your dated sales receipt (as proof of purchase), postpaid, along with a check or money order in the amount of \$10.00 payable to HoMedics, Inc. to cover handling.

Upon receipt, HoMedics will repair or replace, as appropriate, the product and return it to you, postpaid. Warranty is solely through HoMedics Service Center. Service of this product by anyone other than HoMedics Service Center voids warranty.

This warranty provides you with specific legal rights. You may have additional rights which may vary from state to state. Because of individual state regulations, some of the above limitations and exclusions may not apply to you.

For more information regarding our product line in the USA, please visit:
www.homedics.com

GLASS RELAXATION FOUNTAIN

ENVIRASCAPE™ Flowing Vase



Instruction Manual and Warranty Information

WFG-VASE

1 year
limited warranty

Create an oasis of light and tranquility

Thank you for purchasing the HoMedics' EnviraScape Flowing Vase Illuminated Glass Relaxation Fountain. Like the entire line of HoMedics products, it is built with high-quality craftsmanship to provide you with years of dependable service. We hope you find it to be the finest product of its kind.

Escape from the stress of the moment as streams of water cascade downward across genuine hand-crafted glass. Tune out the world and tune into yourself as your thoughts slowly sink into the shimmering light of our illuminated glass relaxation fountain. Creative designs add beauty to any indoor environment.

EnviraScape Features

Innovative, Artistic Design

Enhances the environment at home or at work.

Genuine Hand-Crafted Glass

No two fountains are identical.

Variable Water Flow Speeds

Controls the speed that meets your mood.

Easy to Assemble

Assembles in minutes with simple, illustrated instructions.

IMPORTANT SAFETY INSTRUCTIONS:

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING

DANGER

- To reduce the risk of electric shock:

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- Do not reach for an appliance that has fallen into water. Unplug it immediately.
- Do not place or store appliance where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid.
- To reduce the risk of electric shock, connect only to a 120 volt A/C household outlet. Do not connect to any voltage other than that shown on the pump.
- Do not pump flammable liquids through the water pump.
- Do not use water above 90 degrees Fahrenheit.

Caution:
The pump must be completely submerged in water. If the pump is making noises, most likely it is not completely submerged in water.

Caution:
Only set the fountain and fountain parts on waterproof surfaces.

WARNING

- To reduce the risk of burns, fire, electric shock or injury to persons:

- An appliance should never be left unattended when plugged in. Unplug unit from outlet when not in use and before putting on or taking off parts or attachments.
- Close supervision is necessary when this appliance is used by or near children, invalids or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by HoMedics, specifically any attachment not provided with the unit.
- Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or if the cord has been dropped into water. Return it to the HoMedics Service Center for examination and repair.
- Keep cord away from heated surfaces.
- Never drop or insert any object into any opening unless otherwise directed in this instruction manual.
- Do not operate where aerosol spray products are being used or where oxygen is being administered.
- Do not carry this appliance by the electrical cord or use the cord as a handle.
- To disconnect, remove plug from outlet.
- This appliance is designed for indoor use only. Do not use outdoors.

SAVE THESE INSTRUCTIONS

Caution – Please read all instructions carefully before operating.

- Never leave appliance unattended while operating the unit, especially if children are present.
- Never cover unit when it is in operation.
- Connect the pump only to 120 volt A/C household outlet as indicated on the pump label.
- Always keep the cord away from high temperatures.
- Unplug the water pump from the power source before cleaning, performing maintenance, or disassembling.
- To get the most efficient flowing effect, product must be placed on a level and sturdy surface before using, and should not be placed on any type of electrical appliance.
- Never let the water pump run without water. This will shorten the life of the pump.
- Operate with freshwater (tap water) only. The pump is not equipped to run with saltwater (sea water).
- Operate pump completely submerged for proper cooling.

- The electrical cord of this product cannot be replaced. If it sustains damage, you must stop using the appliance immediately and return it to the HoMedics Service Center for examination and repair. (See the warranty section for HoMedics address).
- Disconnect the appliance from the electrical outlet before putting hands into water.

Assembly and Instructions for Use

1. Remove all contents from packaging and inspect to make sure all components have been received (Fig. 1):
 - Base with attached electrical cord, water pump, and light bulb
 - Vase
 - Floor
 - Glass stones
 - A/C adapter
2. Wipe any dust off the interior and exterior of the base, top, and stones and rinse under water.
3. Familiarize yourself with the pump. The pump speed is controlled by the water flow regulator dial located at the front of the pump. The speed is indicated by a "min" and "max". To increase the speed, move the dial clockwise in the direction of the "max". At its highest speed level, the dial will cease to move any further. To decrease the pump speed, move the dial counter-clockwise toward the "min". Similarly, at its lowest speed, the dial will cease to move any further (Fig. 2).

Figure 1

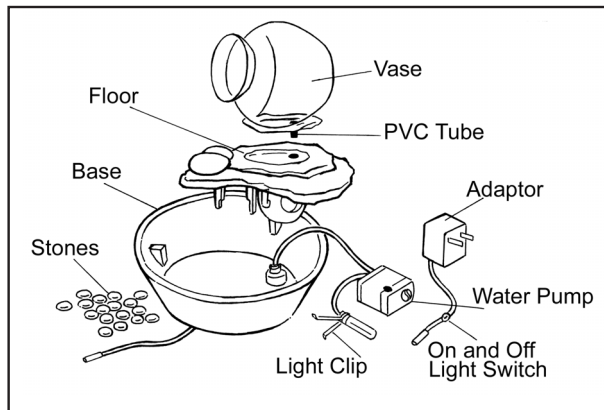


Figure 2

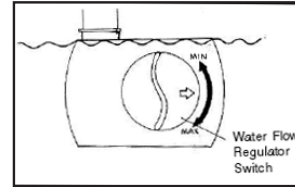


Figure 3

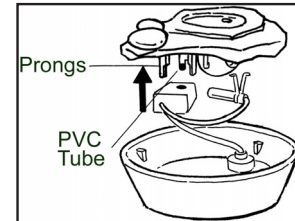


Figure 4

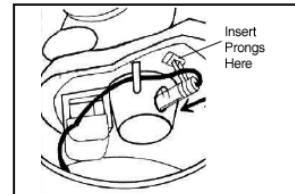


Figure 5

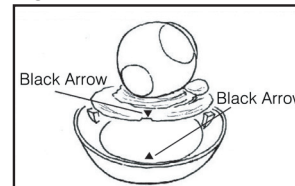
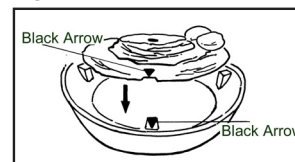


Figure 6

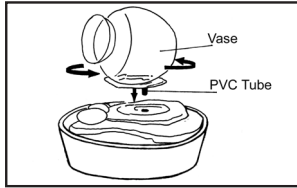


NOTE: It is recommended the pump be set at its highest speed during assembly and later adjusted to a lower setting if desired. Should splashing occur, set the pump to a lower setting. Be sure to unplug the pump before adjusting the speed setting.

4. Place the fountain base on a sturdy, level surface in the desired location, ensuring its electrical cord will sufficiently reach an electrical outlet. Once assembled, the fountain may be difficult to move due to splashing. Attach the A/C adapter jack to the base power cord. Do NOT plug into outlet at this time.
5. Insert the PVC tube (located on the underside of the floor) into the pump, positioning the pump so that it is between the prongs (Fig. 3).
6. Then insert the light into the cavity on the bottom side of the floor. Squeeze together the light clip prongs (see illustration of light clip in Fig. 1) and place the feet of the clip into the notches (Fig. 4).
7. Be sure that pump and light bulb are positioned correctly. Cord from light clip should be held in place by hook (Fig. 4).
8. Set the floor onto the base, making sure that it sits level. On the floor there is a black arrow. There is also a black arrow on one of the three small platforms inside the base. These arrows should be lined up for proper positioning (Fig. 6).
9. Then set the vase onto the floor, by lining up the tabs of the vase with the notches in the floor. Turn counter-clockwise to lock in place. When properly positioned, the vase will pour over the large molded rock and into the bowl. (Fig. 7)
10. Add clean water to the base. Fill until it's approximately 1/2" from edge.
11. With the vase connected to the floor, place stones inside the vase.
12. Plug the cord into a 120V household outlet. The fountain is controlled by the switch located on the power cord. If pump doesn't operate, rotate in-line switch once to turn "on" and once more to turn "off".

NOTE: If you can hear the pump gurgling or making sounds, you have not added enough water to cover (submerge) the pump.

Figure 7



13. It will be necessary to add water often due to evaporation.
NOTE: Always add water when fountain is in the "OFF" position to avoid overflow.

Changing Light Bulb Covers

This fountain comes with clear and colored bulb covers. These can be changed to adjust the look of your favorite fountain.

- Unplug the fountain let the bulb cool, and then dry off the bulb cover.
- Remove the bulb cover by holding glass bulb cover in dry hand and rubber neck with other hand. Slowly pull apart. Slight twisting may help to loosen. Be gentle with bulb cover since it is glass. Never pull on the cord.
- Once bulb cover is removed, slide new bulb cover over the bulb. Be sure to push far enough so bulb cover slides over rubber "neck area". PLEASE NOTE: Never touch the light bulb with bare hands when the cover is removed.



Maintenance:

• To clean the pump:

Unplug the fountain from the electrical outlet. Remove the pump from the base of the fountain. Use a small brush or stream of water to remove any debris.

• To keep water clean:

Periodically change the water and clean the product according to the water condition. Keeping the water clean prevents the water from becoming sticky and forming micro-organisms. An algacide or humidifier/vaporizer treatment can be added to help keep it clean.

• To clean hard water deposits from the base or stones:

Soak the base and stones in a mixture of vinegar and water to clean and remove any mineral build-up.

• Keeping the water at an optimum level:

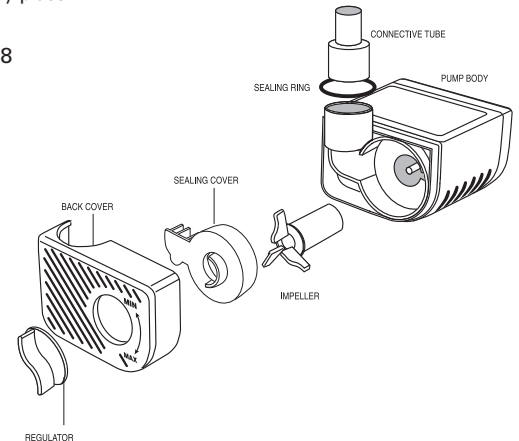
Add water periodically to keep water level at an optimum level to avoid shortening the life of the water pump. Fountain should be "OFF" when refilling to avoid overflow.

NOTE: Never let the water pump run without water. This will also shorten the life of the water pump.

• Fountain Storage:

When not in use for long periods of time, unplug the fountain from the electrical outlet, empty the water and store in a cool, dry place.

Figure 8



Caution:
All servicing of this fountain must be performed by authorized HoMedics service personnel only.

Attention:
For best results, please operate pump completely submerged. Keep the water level above the minimum water level AT ALL TIMES.

Troubleshooting:

- **If the pump fails to operate, check the following:**

Check the household circuit breaker or plug unit into a different outlet to make sure the water pump is getting electrical power.

NOTE: Always disconnect the unit from the electrical outlet before handling the water pump.

Check the water pump discharge and tubing for kinks and obstructions. Algae build-up can be flushed out in any faucet.

Remove the water pump inlet to access the impeller area. Turn the impeller to ensure it is not broken or jammed (Fig. 8).

Monthly maintenance will add to the life of your water pump.

NOTE: Make sure that the electrical cord loops below the electrical outlet to form a "drip loop". This will prevent water from running down the cord into the electrical outlet.

- **If the pump is loud, gurgles, spews, or "burps":**

Check the water level to make sure the water pump has enough water to function.

NOTE: The pump must be completely submerged in water.

- **Obtaining a desired water level:**

Check the water level daily in the first week to measure the rate of evaporation. Refill with water as needed.

- **If water is splashing outside the fountain:**

Stones that are hit by water and also touch the edge of the base will cause water to splash outside of the base and contribute to the splash factor. Expect some splash to occur as you get the stones organized.

NOTE: If splashing continues, rearrange the stones by moving them away from the edge of the base. If this does not help, adjust the pump speed valve to a lower setting.

- **If water is flowing unevenly:**

Check to see if the fountain is on a level surface. Then, run fingers across fountain surface to help spread the water distribution.

